

Call 211
Help Starts Here

2.1.1 HelpLine **www.211sbcounty.org**

FAMILY SERVICE AGENCY OF SANTA BARBARA
For Every One Who Needs Us. Since 1899.

*Please Note that many Categories and Needs have been adjusted/added/removed during the growth of 211. Therefore, low numbers in certain categories may be due to a recent addition of a category (such as 0-5 Children).

Category	Need	Fiscal Year 05-06	Quarter 1	Quarter 2	Quarter 3	Quarter 4
0-5 Children	0-5 Counseling	25	19	14		
	0-5 Dental	2	3	4		
	0-5 Mental Health	8	2	3		
	0-5 Special Needs	31	16	10		
	0-5 Family Need	52	128	45		
	0-5 Medical	9	19	2		
Abuse/Neglect	Adult/Elder Abuse/Neglect	65	33	24		
	Child Abuse/Neglect	154	30	28		
	Domestic Violence	275	54	70		
	APS	79	21	26		
	CPS	126	36	38		
Animals	Animal Control	29	39	21		
	Vaccinations	0	1	5		

Business	Chambers of Commerce	6	1	4		
	Consumer Complaints/Protection	62	9	5		
	CRIS Directory Info	51	21	2		
	Info about Business	78	22	25		
	Notary	0	0	0		
Counseling	Abuse Counseling	14	15	17		
	Adult Counseling	2023	279	183		
	Anger Management	77	31	11		
	Anxiety Attacks	69	33	5		
	Child/Youth Counseling	374	88	64		
	Death/Grief Counseling	54	13	7		
	Depression	785	91	25		
	Domestic Violence Counseling	84	15	32		
	Marriage/Divorce Counseling	317	36	24		
	Parent/Child Issues	274	40	15		
	Post Partum Depression	14	2	1		
	Pregnancy Counseling	9	5	1		
	Relationships	628	76	30		
	Senior Counseling	12	12	6		
	Sexuality Counseling	12	11	3		
Substance Abuse/Addiction	192	32	2			
Crime	Identity Theft	10	2	13		
Cultural	211 Language Line	25	1	0		
	Bilingual	188	138	N/A		
	Immigration	56	7	1		
Day Care/Child Care	Child Care	636	119	71		
Donations	Donations	152	37	56		
Education	Adult Education	40	14	17		
	Disabled Student Services	4	1	3		
	Education for Children	25	15	8		
	Parenting Skills	26	9	15		
	Tutoring Services	12	2	8		
Emergencies	Disaster Information	0	4	3		
	Ambulance/Paramedics	11	2	1		
	Disaster Relief	7	1	0		
	Emergency Room	14	3	5		
	Fire/Rescue	20	22	12		

	Homicide	0	0	0		
	Hospital	9	3	6		
	Police/Sheriff/CHP	469	103	125		
	Red Cross	7	2	2		
Employment	Career Counseling	25	1	6		
	Job Safety	29	1	0		
	Job Search/Placement	100	13	19		
	Job Training	12	3	6		
	Unemployment Insurance	27	11	9		
	Work Problems/Issues	37	16	3		
	Environmental Protection	Environmental Protection	95	22	10	
Financial Assistance and Support	Burial	5	1	3		
	Clothing	55	3	5		
	Emergency Financial Aid	167	48	22		
	Financial Aid Program (Welfare)	160	56	47		
	Financial Aid, Medical	96	29	19		
	Financial Aid, Miscellaneous	379	51	42		
	Financial Aid, Rent	327	48	37		
	Financial Aid, Utilities	179	32	36		
	Money Management/Budget Counseling	27	8	9		
Food	Emergency Food	109	18	25		
	Food Stamps	68	19	41		
	Government Surplus Food	32	3	3		
	Meal Sites	30	11	6		
	Meals on Wheels	25	3	3		
	Non-Emergency Food	50	9	23		
Handicaps	Developmentally Disabled	15	12	14		
	Handicap Support Groups	7	3	1		
	Hearing Impairment/Deafness	10	2	0		
	Learning Disability	6	2	0		
	Physical Handicap	39	14	10		
	Visual Impairment/Blindness	4	5	1		
Health/Medical	Dental	45	32	32		
	Abortion	14	2	4		
	AIDS	13	2	0		
	Cancer	0	2	4		
	Child Medical Attention	2	9	11		

	Eating Disorders	31	4	0		
	Eye Care/Screening	4	2	7		
	Family Planning/Birth Control	84	22	7		
	Health Insurance Issues	124	26	35		
	Health Support Groups	55	16	11		
	HIV/AIDS Testing	39	7	5		
	Medical Care/Treatment	592	98	166		
	Medical Equipment/Supplies	46	9	5		
	Medical/Health Information	524	70	65		
	Pregnancy Information/Help	202	24	32		
	Rehabilitation	84	11	3		
	Sexually Transmitted Infection	30	1	3		
Housing/Homeless	Halfway House	51	3	7		
	Out-of-Home Care Placement	9	2	3		
	Out-of-Home Care, Medical	11	0	1		
	Out-of-Home Care, Non-Medical	3	0	3		
	Recovery Home	25	20	11		
	Shelter/Emergency Housing	781	173	214		
	Subsidized Housing	284	94	94		
Legal	Legal Assistance/Representation	567	139	168		
	Child Support	27	12	18		
	Court Services	107	34	19		
	Discrimination	23	4	2		
	Foster Care	6	0	2		
	Gang Related	17	2	0		
	Probation/Parole	27	2	6		
	Victim Services	62	6	7		
	Victims/Survivors	0	0	3		
Mental Health	Access Team	48	82	132		
	Mental Health Information	230	114	101		
	Mental Health Support Groups	39	14	12		
	Mental Illness	406	91	39		
	MHAT Team	89	16	22		
Miscellaneous	Miscellaneous	678	1287	1005		
	Out of County/State/Other I&R Referral	33	198	132		
Other Information	Internet	38	59	58		
	Newspaper	4	2	1		

	Other	335	288	131		
Rape	Rape	42	11	4		
Recreational/Social/ Clubs/Organizations	Clubs/Organizations	25	2	16		
	Recreational Activities	14	9	4		
	Recreational Facilities	16	3	14		
Runaway/Missing Persons	Missing Adults	3	0	0		
	Missing Children	0	2	0		
	Runaways	10	8	1		
Senior Issues	Adult Day Care Center	11	4	6		
	Companion/Friendly Visitor	115	7	9		
	In-Home Help	366	57	46		
	In-Home Medical Care	19	19	31		
	Other Senior Issues	552	108	93		
	Out-of-Home Medical Care	10	9	16		
	Senior Housing	86	17	29		
	Senior Legal	64	13	23		
	Senior Recreation	62	5	12		
	Senior Transportation	78	13	12		
Sexuality	Gay/Lesbian/Bi/Transgender Issues	53	14	3		
	Gender Identity Issues	4	6	0		
	Sexual Dysfunction	2	0	0		
	Sexuality Issues	160	13	7		
Substance Abuse	Alcohol Abuse/Addiction	419	90	94		
	Drug Abuse/Addiction	515	98	104		
	Gambling Addiction	10	3	3		
	Methamphetamine	43	31	21		
	Prescription Drugs	5	5	3		
	Smoking	13	4	2		
	Substance Abuse Support Group	174	25	21		
	Teen/Youth Substance Abuse	88	13	4		
Suicide	Information About Suicide	81	27	7		
	Suicide Survivor	32	11	1		
	Suicide, Level 1 (Threat)	211	41	19		
	Suicide, Level 2 (With Plan)	23	7	5		
	Suicide, Level 3 (In Progress)	12	7	2		
Taxes/Government	Licensing	25	6	4		
	Services/Inquires	55	28	38		

	Taxes	47	1	16		
Transportation	Airplane/Airline	8	2	1		
	Mass Transit	53	8	20		
	Needs A Car	3	1	2		
	Special Transportation	174	45	46		
Utilities	Noise Pollution	8	0	2		
	Phone Service/Repair	3	11	13		
	Power Outage	17	6	10		
	Street Repair	11	1	0		
	Water Main Break	5	3	5		
Veterans/Military	Veterans/Military	16	2	1		
Volunteering	Volunteer	59	5	7		
Youth	Adoption	2	5	2		
	Child Support	33	4	9		
	Court Ordered	5	2	13		
	Employment	5	2	0		
	Foster Care	23	1	7		
	Medical	13	6	8		
	Recreation	20	1	12		
Total		19508	5963	4907		